

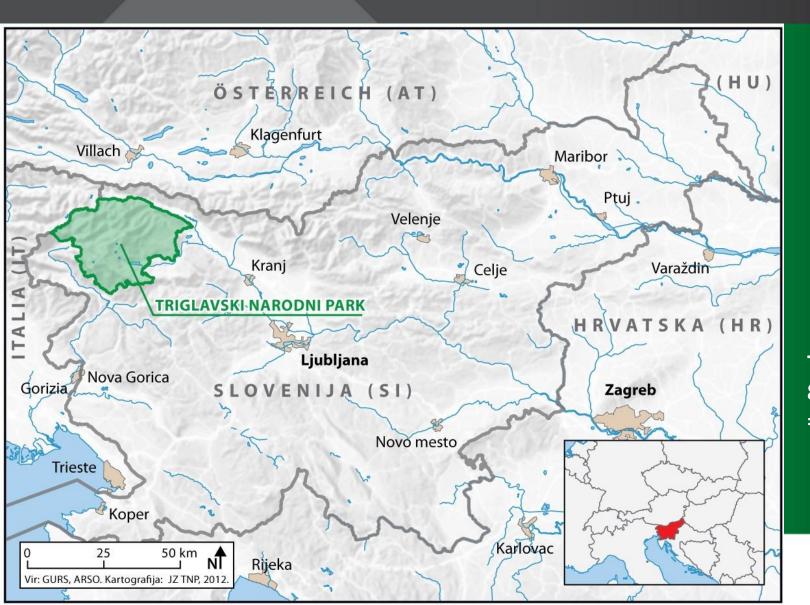
# Development Plan Julian Alps Biosphere Reserve Sustainable Tourism Destination 2016 - 2020

**Marketing Promotion** 

Majda Odar, Triglav National Park Public Institution Roosta, september 2017



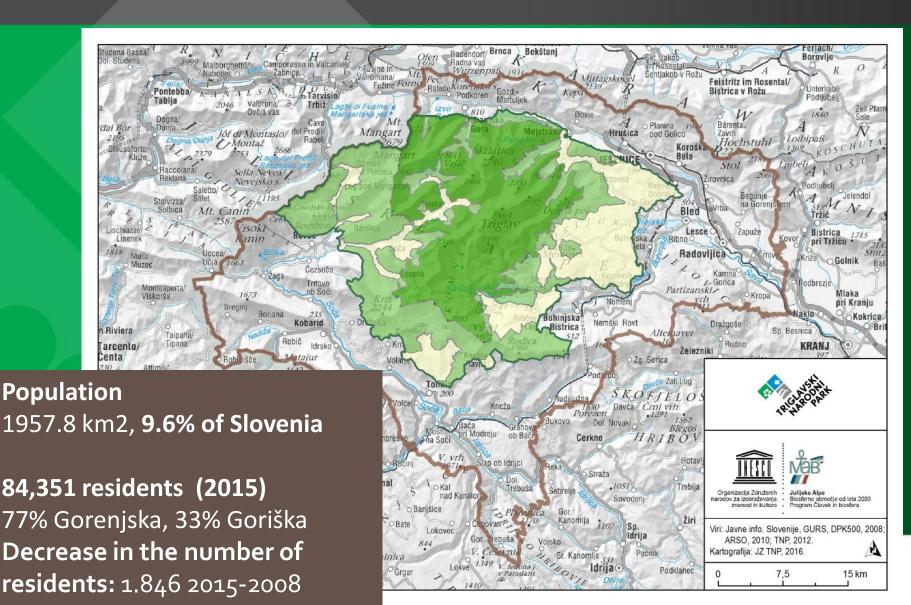




TNP: 83.982 ha = 4% of SLO

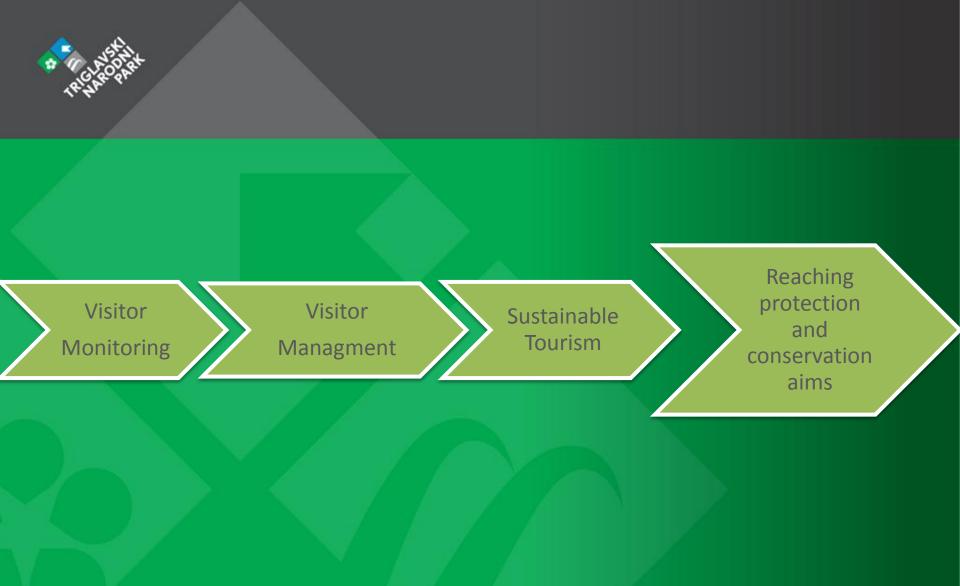


# Biosphere Reserve Julian Alps











## Tourism in Julian Alps 2014

## Julian Alps in Slovenia

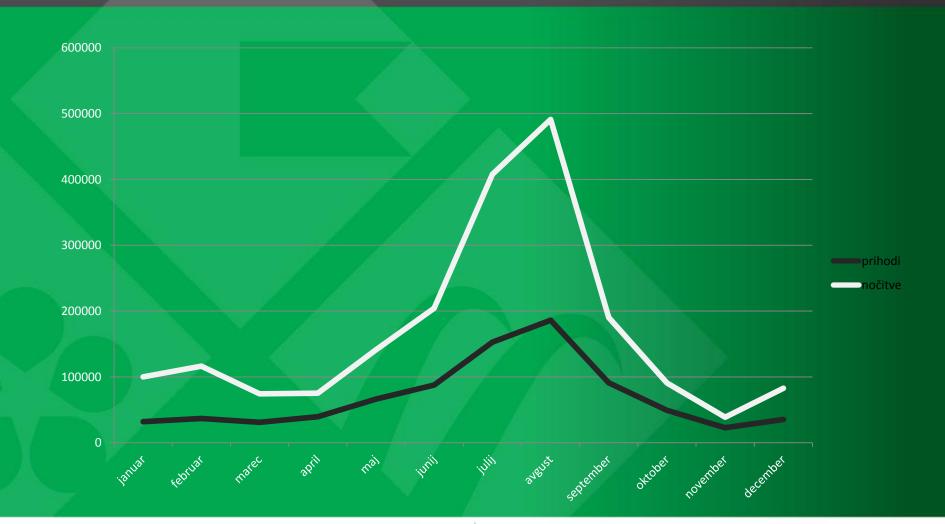
- 30,474 beds = 24.7% Slo
- 732,859 incomes = 20.7% Slo
- 1,880,047 nights = 19.6% Slo
- 2.57 days average length of stay < Slovenia (2.7)</li>

### Trends 2013 - 2014

- 14.8% revenue growth > Slo 14.2 %
- 5% growth night > 5lo 2.9%
- 12% fewer domestic tourists
- 24.8% more foreign tourists

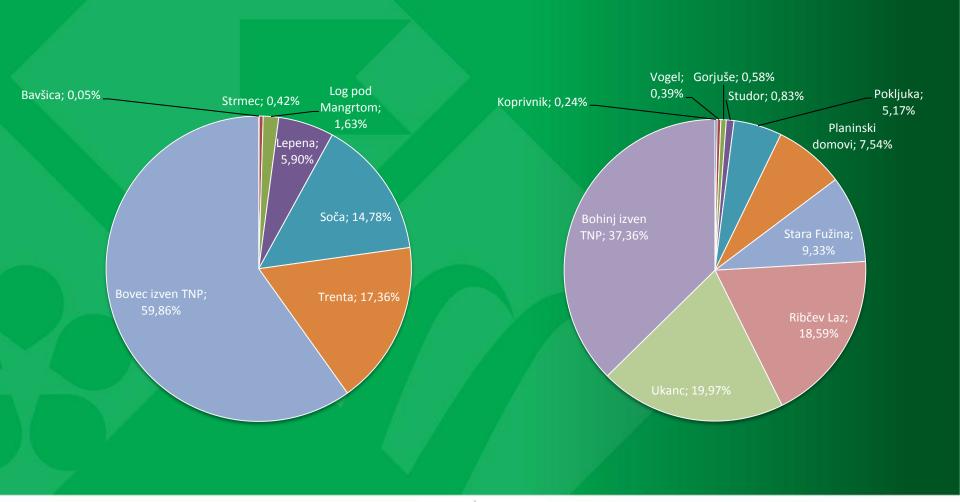


# Tourist Arrivals and Overnight Stays 2015





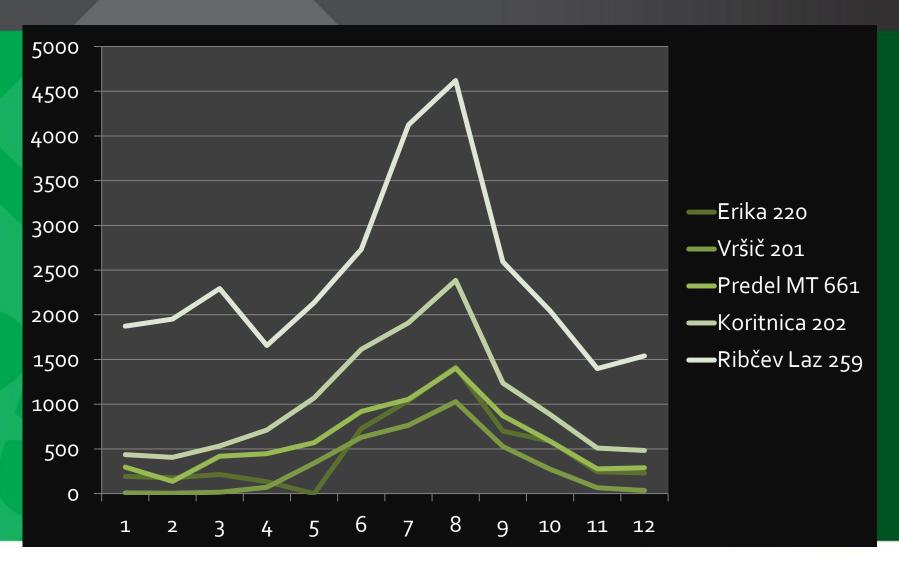
# Overnight stays in municipalities Bohinj and Bovec (largest share in the area of TNP)







# Motor vehicle numbers at selected points 2014



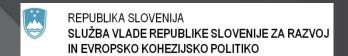


# 5 common development challenges

- Reaching the protection and conservation aims of NP
- Julian Alps Biosphere Reserve demographic decrease
- Low added value in tourism
- 60% of all guests in period June September
- Low sustainable mobility development

CHALLENGE: How can we help reverse negative trends in tourism and better use the existing tourism opportunities?







# JULIAN ALPS BIOSPHERE RESERVE: COMMON DESTINATION STRATEGY



## MISSION OF JOINT ACTIONS OF THE BR JA

We have joined to:

WORK TOGETHER ON DEVELOPING the sustainable tourism offer,

- ACHIEVE higher VISIBILITY and COMPETITIVENESS
- SUCCESSFULLY COPE with balancing nature and culture conservation and tourism development.

#### Challenge 1: Conservation and protection Triglav National Park biodiversity, landscape, natural and cultural heritage = single concept of sustainable tourism development

**CHALLENGES** 

#### **SUSTANIABLE OBJECTIVES**

**Position** several (sustainabl e) JA products on the

market

product

**Improve** sustainabl e mobility offer to visitors on their way to and inside the JA

Sustanaible mobility as tourism support

#### **MARKETING OBJECTIVES**

of the JA brand among 3 leading destination s in Slovenia and top 10 Alpine destination

Placement

Destination manageme nt and brand strenthenin g on digital platforms

Accelerate marketing of the products which make up off-season offer

**Product** marketing

Set up and

Coordinate

d and

BR as

tourism

destination

effective

#### **MANAGEMENT OBJECTIVES**

Design and implement manageme common nt of the JA developme nt projects

> Prepare and projects

**THEMED ACTION** 

**OBJECTIVES** 

Common developmen

# WHERE PARTNERS SEE OPPORTUNITY FOR JOIN WORK ON PRODUCTS IN THE JULIAN ALPS

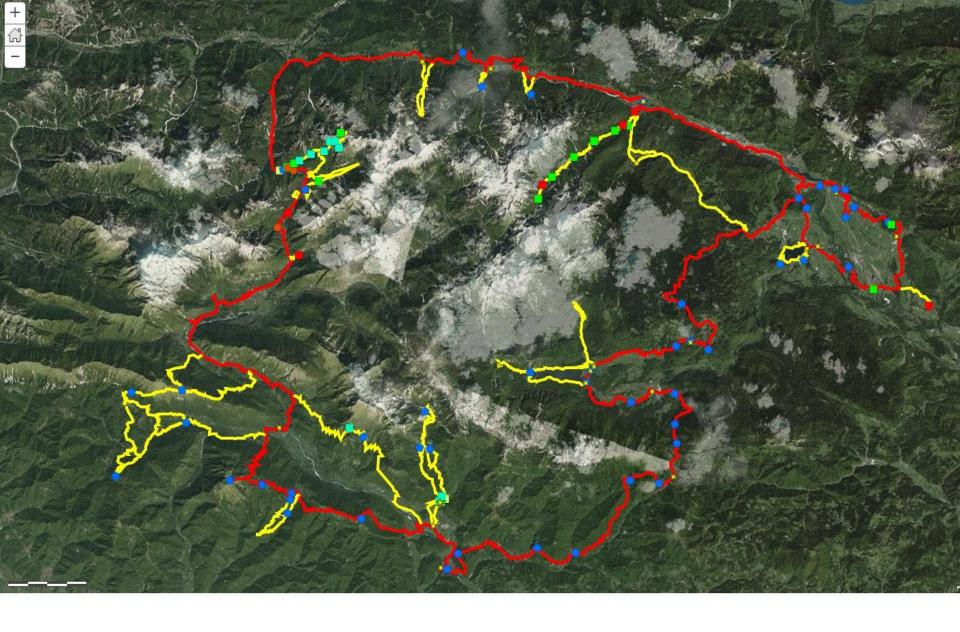
#### WE IDENTIFIED 6 PRODUCT AREAS

We cooperate on different levels - guidelines and activities are described below



offers

# off season products



# Sustainable Mobility for locals and tourists

Kje vidijo partnerji priložnosti za ukrepanje področju TRAJNOSTNE MOBILNOSTI. → Potre mobilin

celostni strategi meta in trajnostne skih Alp

Ukrepi outputi Pričakovani

Javni prevozi

1.1 Usklajeni vozni redi bus-bus- vlak

1.2 Prevoz koles na avtobusih in vlakih

Transferi in alternativne oblike mobilnosti

2.1 Razviti in logistično povezani shuttle in drugi sistemi prevozov v Julijskih Alpah

3. Informiranje in promocija zelene mobilnosti

3.1 On-line in tiskani uporabniško prilagojeni vozni redi in druge potovalne

informacije

pospeševanje rabe

javnega prevoza 4.1 Promocijski mobilnostni paketi

Spodbujanje in

Julijskih Alp 4.2 Mobilnostni popusti

4.3 Kartica Julijske Alpe

Prometni režimi in parkiranje ter infrastruktura za umirjanje in upravljanje prometa

6. Infrastruktura za kolesarje

5.1 Usmerjeni in nadzorovani sistemi centralnih P&R parkirišč na najbolj obremenjenih lokacijah v Julijskih Alpah

6.1 Ključne manjkajoče dolinske daljinske kolesarske povezave na Gorenjski in Goriški strani





**TOPTEMA** NOVE FINANČNE PERSPEKTIVE!

# Marketing strategy

Where partners see the opportunities for marketing actions?				Need for a joint marketing strategy aligned with brand identity, market positioning concept and product strategy		
Actions	,,HARD " marketing approach: to establish marketing infrastructure			"SOFT" marketing approach: to strengthen market presence		
	1. Upgrading the existing JA brand with creative message design	2. Joint Julian Alps web portal	3. Joint booking system Feratel	4. Joint promotional activities to enhance area visibility and visitation	5. Targeted joint marketing of joint products	6. Efficient positioning of the JA destination at the level of Slovenian tourism
Expected	1.1 Upgrading of the JA logo 1.2 JA Brand book	2.1 Modern JA web portal	3.1 Coordinated joint booking system that will connect the JA area and all its providers	4.1 10 joint promotion activities per year 4.2 2 joint campaigns per year 4.3 Active visibility on 3 social networks	5.1 Active product marketing presence (in 2018 for 2 joint products)	6.1. Active partnership with STO



# **Market positioning**

 First class connected Alpine destination which offers authentic, intense and responsible experience of unspoilt nature, culture and traditions of life

exceptional area of Triglav National Park.



#### Umbrella trademark of Julian Alps Biosphere Reserve

#### NAME OF BRAND-

which name is used for the entire Julian Alps Biosphere Reserve

# **Julian Alps**

It is used for marketing communication –

In terms of the description of the place as visual communication (logo containing the words Julian Alps).



Needs a refresh, partial renovation, on the existing foundations.



#### TNP as a brand

#### Brand

# **Triglav National Park**

 A brand which represents the basic feature and value of the destination – and is used as marketing foundation which defines the type and concept offers

It is a guarantee of quality – if we speak in terms of nature experience and rich Alpine area identity. The fact that it is a national park is of crucial importance.

The use of TNP name is NOT at the same level as the Julian Alps, but it is communicated through the content (what is TNP, TNP offer, TNP values ...). Both brands are present.



## Brand

# **UNESCO MAB**

UNESCO MAB is "quality brand".



## **GOALS FOR THE FUTURE**

SUCCESSFULLY IMPLEMENTED TOURISM PLAN

**SET UP A FORMAL ORGANISATION** 

WORK ACTIVELY ON FUTURE PUBLIC CALLS FOR EU FUNDS

CONTINUE IMPLEMENTATION OF OTHER TOPICS, E.G. JA TRAIL, SUSTAINABLE MOBILITY DEVELOPMENT PLAN

INVOLVE NATIONAL PARK INHABITANTS IN THE IMPLEMENTATION OF DEVELOPMENT PLANS

CREATE OPPORTUNITIES FOR CONNECTING UNESCO JA MAB WITH OUR TRANSBOUNDARY PARTNERS IN ITALY (NATURE PARK JULIAN PRE-ALPS)





Good environmental policy is good economic policy.

Bernie Sanders

Hvala

